

# INSTALLATION GUIDE

Before getting started, please review the following pre-installation requirements to ensure your location meets the established minimum requirements for a successful Fitness On Demand<sup>™</sup> installation. Configuring components may require support from your internet service provider and/or your IT/network support team. Addressing network configurations will avoid delays during the installation.

- □ A recommended internet download speed of 10 Mbps dedicated to the system
- □ Wi-Fi internet access Required to be "live" at the time of installation
- □ Wi-Fi network name and password
- □ Fitness On Demand<sup>™</sup> admin email address and password
- □ Standard power outlet<sup>\*</sup> at the video display mount location
- Cat5 or Cat6 Ethernet jack with "live" internet access at the video display mount location
- Cat5 or Cat6 Ethernet cable accessible in the wall at the kiosk mount location, extending no more than 330' before terminating near a standard power outlet\*, typically in your facility's server room.
- Drywall 1/2" or 5/8" thick at the kiosk mount location
- □ Minimum 70" video display of your choice with an available HDMI input
- □ Kiosk location environmental requirements
  - **Operating ambient temperature:** 32° to 95° F (0° to 35° C)
  - Nonoperating temperature: -4° to 113° F (-20° to 45° C)
  - Relative humidity: 5% to 95% noncondensing
  - Operating altitude: tested up to 10,000 feet (3000 m)
- Tools Required
  - Electric rotary tool or drywall saw
  - Level
  - Tape measure
  - Multi-bit screwdriver with Phillips bit (security bit is included)

\* Local voltage converter may be required outside the United States



## KIOSK INSTALLATION

#### KIOSK COMPONENTS



	COMPONENT SPECIFICATIONS				
ID	Component	Size			
А	Magnetic Faceplate	9.06" x 11.63" x .14"			
В	Retaining Ring	7.8" x 10.44" x .16"			
С	In-Wall Bracket	8.9" x 11.44" x .63"			
D	Touch Screen Tablet	6.6" x 9.4" x .24"			
Е	Lightning Cable	3' Cable			
F	Power over Ethernet to USB Receiver	3.125" x 2.25" x 1.25"			
G	Cat5 or Cat6 Ethernet Cable (Not Included)	Maximum Length: 330'			
Н	Power over Ethernet Injector	3.5" x 2.25" x 1.25"			
I	Power over Ethernet Injector Power Cable	2' Cable			

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#### KIOSK MOUNT DIMENSIONS



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#### KIOSK PLACEMENT



The Fitness On Demand<sup>™</sup> touch screen kiosk is designed to be mounted horizontally in locations where 1/2" or 5/8" drywall has been installed. Because of the shallow depth of the in-wall bracket, it is not necessary to limit placement only to areas between studs.

Once paired with the media hub, the kiosk communicates wirelessly to the video display without proximity restrictions. However, we recommend placing the kiosk directly outside of the entrance to your group fitness studio when applicable, or in an open area that is easily accessible to your users.

At your selected install location, measure between 48" and 60" up from the floor, depending on preference and local A.D.A. regulations, and mark an "X" on the wall. This will be the center point of your kiosk screen.



Using a level, center and place the included cutout template over the center point mark. Trace and then cut the opening using an electric rotary tool or drywall saw, taking care not to damage any wiring, plumbing or ductwork inside the wall.

To allow the bracket frame to sit flush with the wall, and to allow the dog-ears to swing easily into place, trim any rough interior or exterior edges of the drywall opening.

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#### INSTALLING POWER OVER ETHERNET



The included PoE to USB receiver and PoE Injector work together to provide 2.1A (10W) charging to your Fitness On Demand<sup>™</sup> touch screen tablet through up to 330' of Cat5 or Cat6 Ethernet cable.

Simply connect one end of a new or existing Ethernet cable from the opening in the wall to the PoE to USB Receiver. Then connect the PoE to USB Receiver to the touch screen tablet using the USB end of the provided lightning cable. Route the other end of the lightning cable through the opening in the in-wall bracket frame. Mount the PoE to USB Receiver to the back side of the in-wall bracket frame using the included adhesive hook and loop strip.

Lastly, plug in the other end of the Ethernet cable, no more than 330 feet from the kiosk, to the PoE Injector. Plug the PoE injector into a standard power outlet using the included power adapter<sup>\*</sup>.

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#### INSTALL THE IN-WALL BRACKET



Remove the steel faceplate as well as the plastic retaining ring from the in-wall bracket and set them aside. Place the in-wall bracket in the cutout opening, taking care not to kink the charging cable. Making sure the frame is level, carefully tighten each of the dog-ear screws around the perimeter with a Phillips head screwdriver to secure the frame. As you tighten each dog-ear it will swing into place and begin to clamp the frame to the drywall. It is important not to over tighten any of the dog-ears, as this may warp the bracket.

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INSTALLING OVER STUDS (IF NECESSARY)



If the opening in the drywall is obstructed by a wooden stud or other obstruction, it may be necessary to remove one or more of the dog-ears. If this occurs, use one of the included mounting screws to secure the frame, or simply omit the dog-ear in that location if the wood screw is not a suitable option.

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#### INSTALLING THE TABLET



Attach the charging cable to the tablet and carefully position the charging connector through the opening of the bracket frame. Press the tablet firmly into the frame and make sure that all of the latching tabs grip the edges of the tablet.

#### INSTALLING THE RETAINING RING



Place the magnetic retaining ring over the tablet, making sure that the opening for the speaker is oriented correctly.

Secure the retaining ring using the included security screws and bit.

#### INSTALLING THE MAGNETIC FACEPLATE



With the retaining ring in place, attach the steel faceplate to the frame. The faceplate is held securely in place by the magnets in the retaining ring. Make sure to orient the faceplate correctly so that the speaker opening lines up with the opening in the retaining ring.



# VIDEO PLAYER INSTALLATION

#### MEDIA STREAMING SOLUTION







- 1. Connect one end of the included HDMI cable to the HDMI port on your video display. Connect the other end of the cable to the HDMI port on the media hub.
- 2. Connect the supplied 5V power adapter to the 5V DCIN port on the media hub and plug it into a standard power outlet<sup>\*</sup> behind your video display.
- 3. Press and hold the power button on the media hub for 2-3 seconds. The blue power LED should glow indicating the power is on.
- 4. Turn on your video display and select the corresponding HDMI input connected to the media hub.
- 5. Connect a Cat5 or Cat6 Ethernet cable to the Ethernet port on the media hub. Connect the other end to a live Ethernet jack on the wall behind your video display.
- 6. Mount the media hub to a smooth surface wall behind the video display using the 2 included sets of hook and loop strips.

\*Local voltage converter may be required outside the United States.



### ACTIVATION

#### ACTIVATION

Choose a V	Vi-Fi	TABLET,
Network		
NHFitness_Corporate	£ 🗢	
NHFitness_Public		
Choose Another Network		
Connect to iTunes		
Set up your iPad using iTunes if your Wi-Fi network is not	available.	

1. After turning on the tablet, you will be prompted to choose a Wi-Fi network. Select the appropriate network for your location and enter the password.



3. When prompted, sign in to the Fitness On Demand<sup>™</sup> app using your existing administrator user credentials.



2. After connecting to the Wi-Fi network, you will be brought to the tablet home screen. Launch the Fitness On Demand<sup>™</sup> app from the home screen.



4. After signing in, you will be given a choice for setting up your video player. If this is a brand new installation, select the first option that says "Set up a new video player at a new location."

#### ACTIVATION





5. You will come to a screen that will ask you for your studio name and pairing code. Hold here while you complete activation of the media hub. 6. After powering on the media hub and selecting the corresponding HDMI input on the video display, you will come to the media hub home screen.
Launch the Fitness On Demand<sup>™</sup> app using the included remote control.



7. The video display will now give you a 6 character pairing code.



8. Back at the kiosk, enter in your studio name and the pairing code from the video display. Tap "Pair video player" and you are now ready to offer Fitness On Demand<sup>™</sup>.